

HOA Concierge & Maintenance Program

The HOA seeks to deliver a quality concierge program that meets the needs of the members. Services will vary over time based upon the needs, but the timely delivery of service, clear and professional communication and a fair price for quality services shall be the hallmark of the concierge operation regardless of specific services offered.

Operations Coordinator, Mary Douglas maintains office hours in the clubhouse Monday, Tuesday, and Wednesday from 8:30am – 3:30pm CST and can help schedule access to your residence with 3rd party Contractors, schedule a trail ride or assist with Clubhouse rentals.

Please make requests in writing via email to mary@walnut-springs.com or by phone at 830-868-2155 and press option 2.

Property maintenance service with ranch staff and equipment can be coordinated through Jasmin at 512-508-4684 or by emailing jasmin@walnut-springs.com

Please allow at least a 48 hour response with your scheduled maintenance date and or time. If your response is made after office hours, please allows 48hrs after the next business day for response with your scheduled time. Requests are scheduled in the order they are received and with respect to current Ranch maintenance occurring.

If you have an emergency, please call 911.

If you are having gate issues please call main line posted on the gate 830-868-2155 and press option 1.

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Clubhouse Rentals

\$250 deposit and \$150 usage fee for Exclusive use of the Clubhouse and/or pool

Equestrian Services

Trail Rides - \$75 minimum for 2 hours, 2 riders + \$25 for each additional rider/hour

Lessons - \$55/hour

Boarding - \$300 full boarding, \$150 self-care boarding

If you would like to schedule a weekend trail ride, please send email to pwstrailrides@gmail.com or by phone at 830-868-2155 and press option 2. Please note, the 24hr notice is required as our Wranglers are employed on an On-Call basis and Ranch hands need time to catch and locate horses to the barn for trail rides.

Notary Services – complimentary, please schedule with mary@walnut-springs.com

Home Services - \$25/hour or an estimate can be provided

Assisting with personal furniture moving or deliveries

Unlocking home for 3rd party contractors

Property Maintenance - \$30/hour labor + \$65/hour for large equipment, please note materials or supplies may be additional. Estimate can be provided ahead of scheduled service.

Cedar clearing

Lawn maintenance or watering

Pest Trapping

Property Maintenance & Repair

Trash Service

Herbicide application on driveway and paths

Wildlife Services

Hunting Lessee - \$900 + proportionate share of protein

Cull doe or buck - \$250

Mature or Trophy Buck - \$1,000

****Housekeeping**- Work completed by a 3rd party contractor, scheduled and overseen by the HOA, estimate provided on a case by case basis. Cleaning supplies are provided.

****Pool Care** – Work completed by a 3rd party contractor, scheduled and overseen by the HOA, estimate provided on a case by case basis

****Rain Water System Maintenance** – Annual service (4 visits) is \$280 and does not include parts. Work completed by a 3rd party contractor, scheduled and overseen by the HOA, estimate provided on a case by case basis